

PRIVACY STATEMENT

What Information We Gather

Cookies:

A Cookie is a small computer file that our computer sends to your computer, and that your computer sends back to us each time you make a request from our site. Cookies help us recognize you when you visit our site again. We use cookies on our site to collect session data for several purposes to personalize and improve your individual viewing experiences on our site. For example, we use cookies to keep track of your use of our site, gather data to improve the content of our site, provide information that may be of interest to you and improve the security of your experience with us. Most Internet browsers automatically accept cookies. However, you can instruct your browser, by editing its options, to stop accepting cookies or prompt you before accepting a cookie from the sites you visit. If you decide not to accept our cookies, you will still be able to access those parts of our site that are available to the general public, but you will not be able to view some information on our site, use some features designed to enhance your experience at our site, or access many of the services offered at our site.

We may also have third-party advertisers ("advertisers") on our site. These advertisers may use cookies and pixel tags to track session data about the ads you have seen and types of things that you appear interested in. We do not share any Personal Information about you with these advertisers, unless you give us permission to do so separate from any permission you provide during the registration process. However, these advertisers may have other sources of information and their own privacy practices. These advertisers may also use combined information about your visits to our site and other sites in order to provide advertisements about related goods and services that you may be interested in. When you visit a site that we advertise on, we may place a cookie on your personal computer.

When You Decide to Register With Us

Personal Information:

If you decide to Register with us, we will collect Personal Information about you that you voluntarily share with us. We collect Personal Information that is necessary for us to provide you with the services offered on our site. As mentioned, this Personal Information includes things like your name, e-mail, mailing address, and telephone numbers. You will provide an e-mail address as your User ID and select a Password that will be required to gain access to portions of our site.

Other Information:

You may decide to share other information ("Other Information") with us about yourself (for example, demographic information like your age and gender) and your travel preferences and experiences (for example, seat selection, participation in airline/hotel/car-rental loyalty or awards programs and applicable membership numbers,

meal requests, and ticketing options). If you share Other Information with us, we will use it to automatically record your travel preferences in reservations you make, tailor your experience at our site to your interests, and make more appropriate travel recommendations to you. You may still use our site to search for and purchase travel services even if you choose not to share this type of information with us.

Traveler Profile:

We combine your Personal Information and Other Information you voluntarily share with us in what we call your "Traveler Profile". We also add your session data to your Traveler Profile. We collect and use all of the information in your Traveler Profile to improve the quality of our service to you and your experience with us. For example, we may use the combination of information in your Traveler Profile to (a) personalize the service we provide to you, (b) communicate with you about changes to your travel plans, service updates and new features or outages on our site, and (c) allocate the resources of our systems so that your experience with our site is as efficient as possible.

Payment Information and Travel History:

If you register with us, you will be able to book, purchase travel services, reserve hotel accommodations and car rentals, purchase travel insurance, etc. To do so, you must provide payment information to us (for example, your credit card specifics like card number, issuing bank, expiration date, cardholder name, and billing address). For your protection and safety, we store and encrypt your personal credit card information. You will need to know the credit card number to edit this information. We will keep a history of all your reservations, bookings, and purchases of travel services and accommodations through our site in your Traveler Profile, unless you choose to edit your Traveler Profile as described below in this policy (Changing and Removing Personal Information and Other Information).

Sharing of Personal Information:

Generally, we only disclose your Personal Information to those travel providers that you decide to make arrangements with through our site. For example, when you purchase an airline ticket or reserve a rental car or hotel room, we will provide the airline, car rental agency or hotel, as the case may be, with the Personal Information needed to process your transaction. We use our reasonable efforts to ensure that these travel providers will also protect your Personal Information. We contract with other companies to perform various functions necessary to operate our business (for example, to deliver tickets, ship items, and process credit cards). We will share with these other companies only that Personal Information they require to fulfill your orders. These companies agree that they will not use or disclose that Personal Information for any other purpose. Other than as explained in this policy, we will not disclose any Personal Information we collect from you to others without your permission, except in certain limited circumstances: (a) to protect the security of our site and our rights under our Terms and Conditions of Use; (b) to protect ourselves against liability; (c) in response to legal process, (d) if we believe in good faith that the law requires it; or (e) in connection with a sale of our business or company. Please note that if we receive a formal request to disclose your Personal Information in connection with a legal action, we will attempt to tell you about it at least

ten (10) days before we respond to that request, if permitted by law, via the e-mail address you provided during registration.

Corporate Travel:

If you, or someone acting on your behalf, purchase(s) travel services or accommodations through our site and (a) you, or someone acting on your behalf, tells us that your purchase is for corporate travel purposes either by (i) indicating in the booking path that the purchase is for corporate travel or (ii) indicating that the credit card being used is a corporate credit card, and (b) we have entered into an agreement with your corporation to provide data on the purchase of travel services or accommodations by the corporation's personnel, we will provide your corporation with the Personal Information necessary for the corporation to track your corporate travel purchased on our site.

Other Travelers:

If you decide to book, purchase travel services, accommodations, or car rentals for other travelers using your Traveler Profile, we will collect certain Personal Information about these other travelers. You will need to make sure that each of these other travelers agrees, in advance, that you can disclose their Personal Information to us. We will retain these other travelers' Personal Information in your Traveler Profile. At any time you can change or remove some or all of these other travelers' Personal Information that is stored in your Traveler Profile by visiting My Profile.

Combined Non-Personal Information:

We may also combine anonymous information supplied by you and other users during registration on our site with information about your use and others' use of our site. We will use this combined information to describe our user base, without reference to any specific individual, to potential partners, investors and advertisers. We will not share your Personal Information with any other users of our site, but we may use information we collect about your travel preferences and experiences to make recommendations to other users of our site. For example, if we know that you and other users of our site who have traveled to a particular destination had positive experiences at a hotel in that destination, we might recommend that hotel to others who will be traveling to that destination. We may also share aggregated statistical information about users of our site and our service and product offerings with others, including our vendors and partners. We will not link this statistical information to any Personal Information that can identify you as an individual.

Additional Products and Services:

We may partner with other companies to offer you additional products or services. If you sign up for any of these additional products or services, we will share your name and any other Personal Information that is necessary for these other companies to provide the products or services you have signed up for. This policy will not cover the use of your Personal Information by these other companies. We encourage you to read each other company's privacy policy before signing up for any of its products or services.

Changing and Removing Personal Information and Other Information:

We are committed to giving you control over your Personal Information. You can change your password and any of the Personal Information or Other Information in your Traveler Profile, by visiting My Profile. If at any time you want to view the Personal Information or Other Information in your Traveler Profile, your Personal Information changes, you want to change the preferences associated with your account, or would like us to remove some or all of the Personal Information or Other Information stored in your Traveler Profile, you can correct, update, or remove the information and preferences you have shared with us by visiting My Profile. If you request that we remove all of the Personal Information and Other Information stored in your Traveler Profile, then we will promptly do so. If we remove your Personal Information you will not be able to use the services available on our site unless you re-register. We may not be able to honor your request to remove your Personal Information or travel records if we are legally obligated to retain that information or those records. You will not have the ability to view, change or remove session data or information that we have gathered from third-parties from your Traveler Profile.

Notification of Changes:

We may change this policy from time to time. If we decide to change this policy in a material way (for example, a change regarding disclosure of Personal Information), we will post notice of the change on our site. If any proposed change is unacceptable to you, you may, as discussed in the section above (Changing and Removing Personal and Other Information), request that we remove your Personal Information from our records.

How We Protect Your Information:

We are committed to safeguarding your information. For that reason we employ a staff of security technology professionals and utilize a full range of the best security technology available. Specifically, your information is secured from unauthorized access from the Internet through market leading firewall technology. We also protect the connection between your computer and our server from eavesdropping through industry-standard encryption technology known as Secure Socket Layer (SSL). Depending on your browser, this SSL will have encryption keys of up to 128 bits. To ensure that we fulfill our commitment to safeguard your information, we continually assess new technology for protecting your information to make sure that our information handling practices are in accordance with the highest industry standards and best practices on the Internet at all times.

Links:

Our site may provide links to other sites. When you click on one of these links, you are leaving our site and entering another site that we do not control, and for which we cannot be responsible. You should carefully review the privacy statements or policies on any other site that you visit because those privacy statements or policies will apply to your visit to that site and may be very different from our policy.

Contact Us:

If you have any questions or concerns about this policy or our information handling practices, you may contact Employee Benefit Solutions. We will attempt to respond to your questions or concerns within two (2) business days after we receive them.

The Travel Reservations Center's Phone number is 1-800-280-4927 or e-mail to customercare@ecgtravel.com

Your privacy is very important to the ECG Travel website. With that in mind, we have established and implemented information-handling practices for this website that we believe are consistent with the highest standards and best practices of organizations doing business on the Internet. This Privacy Policy ("policy") describes the practices that apply to our site, including, specifically, the information we collect about you, when and how we collect that information, and what may happen to that information. We have prepared a detailed policy because we believe you should know as much as possible about our practices, so that you will feel comfortable while visiting and using our site.

Simply put, we will not collect personally identifiable information like your name, e-mail, mailing address, and telephone number ("Personal Information") without your knowledge and permission; we will not disclose your Personal Information to third parties unless you have authorized us to do so; we will allow you to view, correct or remove your Personal Information and other information associated with your registration as a user of our site; and we will take reasonable steps to protect the security of the Personal Information we collect from you.